

**LifeTec**<sup>TM</sup>  
Live your Potential

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**CHOOSE**



**LIVE**



# Assistive Technology @ Home:



Using telehealth to support collaborative service delivery

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Senior Occupational Therapist

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# Telehealth – Benefits for our Service

Increases capacity for LifeTec services

Efficient use of scarce resources across large geography

Greater equity of service provision

Facilitate continuity of care

Enhance collaboration across agencies



# Telehealth - Benefits for the clinician



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# Telehealth - Benefits for the clinician

Enriched information gathering

Enables collaboration and mentoring

Enables assessment outside their scope of practice

Reduces travel and time constraints

Supports flexibility of scheduling

Enables follow-up



# Telehealth - Benefits for people with AT needs



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# Telehealth - Benefits for people with AT needs

Reduces travel **costs**

Reduces the **time** associated with travel

Provides more **flexibility**

Facilitates more **timely acquisition** of AT

Facilitates **access** to clinicians with right skill set

Enables **local** key stakeholders to be involved

Supports **family involvement**

Supports **troubleshooting**



# The AT journey approach to telehealth

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# IMAGINE

Assist individuals to envisage possibilities, develop aspirations and goals





# IMAGINE

## Locally:

- Information Line (phone, email, Skype)
- Display Centres
- National Database
- Factsheets
- Webinars

## Remotely:

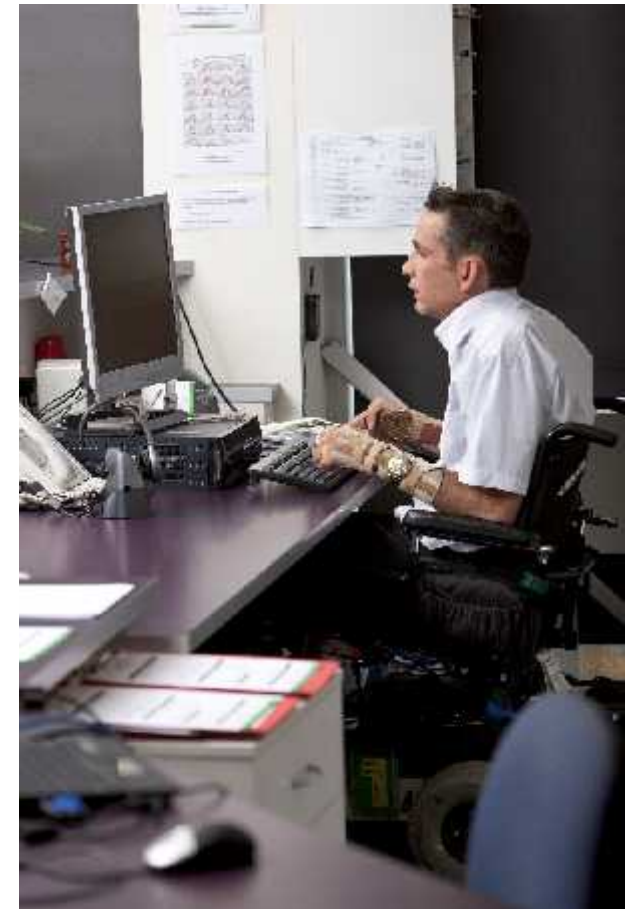
- Information Line (phone, email, Skype)
- Skype display tour
- National Database
- Factsheets
- Webinars





# SEEK

Support people to explore assistive technology possibilities to enable participation.





# SEEK

## Locally:

Displays

Demonstrate AT features

Database

Initial consults

## Remotely:

Skype display tour

Telehealth demonstrate assistive technology

Telehealth initial consult

Screen share database





# CHOOSE

- Support exploration of assistive technology options relevant to person's goals, preferences and abilities
- Support trial of assistive technology with features and functionality suited for the individual
- Support application for funding or private purchase





# CHOOSE

## Locally:

- Trial assistive technology (home or in centre)
- Customisation if necessary
- Complete funding application





# CHOOSE

## Remotely:

- Send trial equipment
- Liaise via telehealth with local supports for trial
- Determine customisation of equipment if possible
- Complete funding application



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# LIVE

- Set up of the assistive technology, fine tuning to the person's needs (adjustments, programming etc)
- Training for the person and their support team in use, maintenance and trouble shooting
- Review and addressing issues with the assistive technology





# LIVE

## Locally:

- Home visits to set up
- Train person and supports
- Troubleshoot and review assistive technology



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**LIVE**

## Remotely:

Telehealth consultations with rural support to provide feedback and make adjustments

Provide telehealth support for training and trouble shooting potentially using duplicate AT to demonstrate



# Scope of clinical telehealth practice

- Initial assessment of person with AT needs
- Lifetec collaborative consults remotely (i.e. AAC access on outreach)
- Remote support for LifeTec and rural therapists - mentoring
- Remote support for rural therapists and families - AT trials
- Link back to base from outreach trips to demonstrate specific AT
- Remotely liaise with suppliers while in the field
- Support AT issues – training, review and troubleshooting



# Challenges of telehealth?

Not suitable for all circumstances – some or all service components may need to be F2F

Skill of LifeTec therapist to facilitate telehealth session

Feasibility of remote support contingent on skill base of person and their local supports

Dependent on good quality connection, particularly for viewing assistive technology components (i.e. device screens)



This following footage was developed as part of the [Allied Health Telehealth Capacity Building project](#), a joint project of the Allied Health Professions Office of Queensland and the Cunningham Centre. This footage will feature in an online education module available from early 2017. For further information about the Allied Health Telehealth Capacity Building project, or education products being delivered by the Cunningham Centre, please contact Melody Shepherd on [melody.shepherd@health.qld.gov.au](mailto:melody.shepherd@health.qld.gov.au) or go to <https://www.health.qld.gov.au/cunninghamcentre/>

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# Questions?



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